



















Simulation 14

Role-play card 1

Nurse Role Card



















Nurse Role Card

Character:

You are the nurse assigned to the patient. You are a parent too and can empathise with the parents' concerns.

Situation:

You are approached by the patient's parents, who are requesting details about their child's condition. You are aware of the patient's explicit instruction not to share any information.

Key Behaviours:

Acknowledge the parents' concerns empathetically but avoid disclosing any details.

Explain the hospital's confidentiality policies and reassure the parents that their child's care is being managed professionally. Offer general information, such as the patient's overall stability, without revealing details.

Redirect the conversation toward general support resources that could provide emotional support or guidance to help the parents cope with their worry. These could be brochures, pamphlets on how families can support loved ones struggling with health issues, counselling services, hotlines, contact information for support groups, etc.

If the situation allows it, suggest having open, non-judgmental conversation with their child.